## AL-INSAAN SDN BHD (687722A) (AJL 931788)

## Manual EPP procedure 申请分期付款程序:

Step 1: Fully Fill in the details as per EPP form. 填写表格。

Step 2: Leaders call to bank authorization centre to get the approval code. 流动经销商/上线联络银行以获取银行批准代号。

Step 3: Passed the call to customer for verification purpose. 顾客需向银行核实相关资料。

Step 4: Leaders should record the approval code, Authorizer's Name, date and time. 流动经销商/上线需填写银行批准代号、银行职

员姓名、日期与时间以供参考。

Step 5: Fax or email the form, credit card copy and ic copy to company for further action. 请把表格、信用卡和身份证副本交到公司。

## How to differentiate Eon Card & Hong Leong Bank Card?

Kindly refer to customer service call number behind the credit card

- EON card customer service call number: 03-2616 1133
- Hong Leong Bank Card customer service call number: 03-7626 8899

如何分辨Hong Leong Bank 与 Eon Bank 信用卡?

请参考信用卡后面的客户服务号码,如果是03-2616 1133,请填写Eon Bank 表格。若是03-7626 8899,请填写Hong leong Bank 表格。